

Reminder: Drug Quantity and Unit of Measure are required for NDC's

This is a reminder that when submitting a National Drug Code (NDC), a drug quantity and unit of measure is required as per the guidance in the NDC Policy, which can be found in the Provider Resource Manual (PRM). A UBE will be put in to place to deny encounters that have NDC's and no corresponding quantity and unit of measure. This UBE applies to all lines of business for paper and electronic encounters, both professional and institutional.

Claims with missing drug quantity and unit of measure will be denied for dates of service starting January 24, 2018. The response sent will state "Missing Drug Quantity and Unit of Measure".

In order to ensure accurate billing and seamless payments, MVP Health Care® (MVP) suggests reviewing the paper or electronic submissions to ensure the drug quantity and unit of measure are included for all NDC's. This may require discussions or process changes within the applicable claims clearinghouse, biller, or billing system when submitting a claim to MVP.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.

